



PM Resources' 25th Anniversary
Conference Series

MIND THE GAP

Managing Generational Divide in the Current Workforce

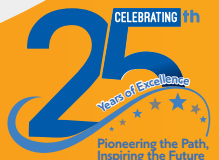
15 - 16 Nov 2023

Connexion Conference
& Event Centre (CECC)
Bangsar South, Kuala Lumpur

ORGANISED BY :



PM Resources Sdn. Bhd.



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ABOUT THE CONFERENCE

In today's rapidly evolving workforce, organisations face unprecedented challenges when it comes to managing generational diversity. As Baby Boomers, Generation X, Millennials, and Generation Z all work side by side, the generation gap becomes more apparent, leading to unique opportunities and complexities. This is an exclusive and groundbreaking conference that aims to address the challenges, complexities and opportunities arising from the diverse mix of generation and employee backgrounds in the current Malaysian workplace. It is designed to address these critical issues head-on, providing a platform for insightful discussions, best practices, and innovative strategies for managing generational divide in the current Malaysian workforce. As technological advancements and evolving societal norms shape the professional landscape, organisations are faced with the complex task of effectively managing generational differences to foster collaboration, innovation, and productivity.

With a focus on the generational gap, this conference brings together thought leaders, industry experts, Human Resource professionals, and managers from various sectors to explore the multifaceted dimensions of the generational divide. It will also provide a platform for participants to gain expert insights and upgrade their skills in effectively managing and leveraging generational diversity within their organisations. Through insightful presentations and engaging panel discussions, participants will gain a deep understanding of the unique perspectives, values, communication styles, and work preferences of different generations.

WHY YOU SHOULD ATTEND

Invaluable Insights

The conference offers a unique opportunity to gain invaluable insights into the diverse generational dynamics present in today's Malaysian workforce. By attending, you will deepen your understanding of different age groups, their motivations, and how to bridge generational gaps effectively.

Enhance Leadership Skills

Whether you are a manager or aspiring to lead a team, this conference equips you with practical leadership strategies tailored to managing multi-generational workforces. You will learn how to motivate, engage, and maximise the potential of your team members from different generations.

Improve Workplace Culture

Attendees will discover strategies to create an inclusive workplace culture that values diversity, fosters collaboration, and promotes equity. This knowledge can lead to a more harmonious and productive work environment.

Networking and Professional Growth

Connect with professionals from various industries, share experiences, and build a network of support and collaboration. The conference provides an excellent platform for personal and professional growth, enabling you to stay relevant and thrive in today's evolving workforce.

In summary, attending this conference offers individuals and organisations the chance to gain valuable knowledge, enhance skills, foster inclusivity, and ultimately thrive in today's diverse workforce in Malaysia. It is an investment in personal and professional growth that can lead to positive changes within your organisation and career.

WHAT YOU WILL GAIN FROM THIS CONFERENCE

Inclusivity in Action: Driving Success in Malaysia

Attendees will gain a deep understanding of inclusive workforce strategies tailored to the Malaysian context. These insights are invaluable for organisations seeking to harness the power of generational diversity in a culturally diverse environment. You will learn how to create a workplace culture that respects and values differences, leading to improved employee satisfaction, enhanced innovation, and ultimately, greater organisational success.

Inter-Generational Conversations: The Key to Engagement

Effective communication is key to bridging generational gaps, and this conference provides actionable strategies. Attendees will leave with practical communication techniques to engage and motivate employees from different generations, fostering sustainable employee engagement. This knowledge empowers individuals and organisations to build stronger teams, reduce conflicts, and boost productivity.

Balancing Act: Work, Life, and Success

Achieving work-life balance is a universal challenge. This session offers attendees insights into how different generations approach this balance and provides practical advice for navigating work and life demands successfully. You will leave with a toolkit of strategies to support employees in managing their responsibilities, leading to increased job satisfaction and well-being.

Future-Proofing Talent: Adapting to Change

The ever-changing business landscape requires organisations to be agile and adaptable. Attendees will gain future-proofing strategies to navigate generational dynamics and develop a workforce that can thrive in evolving circumstances. This knowledge ensures that your organisation remains competitive, responsive to market changes, and ready to tackle future challenges with confidence.

WHO SHOULD ATTEND

This conference is an essential gathering for professionals across various industries who are keen on understanding and addressing the challenges posed by the multi-generational workforce. This conference is ideal for **Human Resource Professionals, Managers, Team Leaders, and Executives** seeking insights into bridging generational gaps within their organisations. It also appeals to **Organisational Leaders, Learning and Development Specialists, and Consultants** interested in the evolving dynamics of intergenerational collaboration and communication. Or anyone interested in understanding and addressing generational diversity in the workforce as all attendees will benefit from thought-provoking discussions and practical strategies on managing generational differences in the workplace, making it a must-attend event for those committed to fostering inclusive, productive, and harmonious work environments.

SPEAKERS



MS SHEREEN WILLIAMS

*Director People and Culture Technology & Innovation
Standard Chartered Bank Malaysia Bhd*

MR ZENAS KOK

*Chief People Officer
Mamee-Double Decker (M) Sdn Bhd*



MS LAI WAI KEE

*Human Resource Business Partner
Mamee-Double Decker (M) Sdn Bhd*



TS DR MAHALETCHUMY ARUJANAN

*Global Coordinator/ Executive Director
BioTrust-ISAAA/ The Malaysian Biotechnology
Information Centre (MABIC) Sdn Bhd*



MS MALLORY LOONE

*Co-founder & Creator of Opportunities
Work Inspires Sdn Bhd*

MODERATORS



MR JOHN LAU

*Managing Director
Hann Consulting Asia Sdn Bhd*



MR ARULKUMAR SINGARAVELOO

*Chief Executive Officer
HR Forum Malaysia Sdn Bhd*



DR LOO LEAP HAN

*Head of People
Infinity Logistics & Transport*



MS MALLORY LOONE

*Co-founder & Creator of Opportunities
Work Inspires Sdn Bhd*

PANEL MEMBERS



MS SHEREEN WILLIAMS

*Director People and Culture Technology & Innovation
Standard Chartered Bank Malaysia Bhd*



ENCIK ZAMHARI ZAIDI

*General Manager – Human Capital Business Partner
Unifi Mobile Telekom Malaysia*



PUAN SITI ZUBAIDAH HARON

*Managing Partner
Siti Haron & Partners*



MR ZENAS KOK

*Chief People Officer
Mamee-Double Decker (M) Sdn Bhd*

PANEL MEMBERS



MS WONG MEI WAN

*Total Rewards Associate Director – Southeast Asia, Australia & New Zealand
Becton Dickinson (BD) Malaysia*



ENCIK RAJA AHMAD HIDZIR RAJA MUHAMAD

*Group Chief People Officer
POS Malaysia Bhd*



TS DR MAHALETCHUMY ARUJANAN

*Global Coordinator/ Executive Director
BioTrust-ISAAA/ The Malaysian Biotechnology Information Centre (MABIC) Sdn Bhd*



PUAN SITI AISHAH MD LASSIM

*Managing Director
Verstand Sdn Bhd*

PANEL MEMBERS



ENCIK ADZLAN ZAKARIA

*Head Group Performance, Rewards Management & Transaction Centre
FGV Holdings Berhad*



MR NAVAMOGAN MUNIAN

*Vice President, People & Organisation Asia Pacific
Aker Solutions Malaysia*



MS ANJALI MENON

*Asia Pacific Human Resources Director
Silbeco Malaysia Sdn Bhd*



MS MONIQUE YONG

*Group Chief Human Resource Officer
Columbia Asia Group of Companies*

SPEAKERS



MS SHEREEN WILLIAMS

*Director People and Culture Technology & Innovation
Standard Chartered Bank Malaysia Bhd*

Shereen is a seasoned professional in the field of organisational change, renowned for her outstanding achievements in assisting leaders worldwide. Her career is dedicated to implementing large-scale transformation change programs, where her expertise in change management shines through in her ability to develop and execute strategies that enhance employee adoption and minimise resistance. Shereen's role also encompasses coaching and mentoring executive teams, fostering leadership at all levels within a supportive, collaborative, and inclusive environment that ensures team members feel valued, respected, and engaged. Throughout her career, Shereen has achieved significant milestones, including leading the Team Effectiveness and Communications department for the award-winning "Core Banking Transformation Program," positively impacting 57,000 individuals. She has also designed and implemented a Change capability framework for 17 African countries and leads Malaysia in the Inner Development goals aligned with the United Nations' 17 Sustainable Development Goals (SDGs), collaborating with universities, organisations, and Small Medium-sized Enterprises (SMEs). Her dedication to diversity, equity, and inclusion earned her recognition as one of the top 75 most influential Diversity, Equity, and Inclusion (DEI) leaders in Europe, the Middle East, and Africa (EMEA) in 2022. Shereen is also the esteemed author of the book "The Currency of Kindness." With her extensive expertise and a remarkable track record, Shereen remains a driving force in shaping the success of organisations and their leaders.



MR ZENAS KOK

*Chief People Officer
Mamee-Double Decker (M) Sdn Bhd*

Zenas is an experienced senior Human Resources practitioner with a demonstrated scorecard in advancing People as a Capital for the various organisation within the fast-moving consumer goods as well as ICT and consulting industries by partnering with the business and understanding their people agenda. During his 23 years in practice, he has covered regional roles on establishing human resource best practices, shifting unionised production plants in Thailand and Malaysia, managing cultural and mind-set change through Core Values adoption, implementing human resource systems such as Peoplesoft and SAP Success Factor, deriving higher value-creation for the Company through competencies, talent development and performance management frameworks and leading organisation-design/ job evaluation projects which led to headcount rationalisation and restructuring. He is also a certified internal trainer for 'The 7 Habits of Highly Effective People', and Maxwell's Leadership Coaching with a Masters focused on International Relations and a Bachelor's Degree in Psychology.

SPEAKERS



MS LAI WAI KEE

*Human Resource Business Partner
Mamee-Double Decker (M) Sdn Bhd*

Wai Kee, a graduate in psychology from the United States, boasts 15 years of extensive experience in the fields of therapy, management consulting, and fast-moving consumer goods. With a strong passion for promoting effective Talent Management practices, she covers the entire spectrum from Talent Acquisition to Development, deeply committed to enhancing her employees' overall experience within the organisations she has worked with. Presently, Wai Kee is dedicated to fostering strategic partnerships within the business realm to ensure her stakeholders become invaluable collaborators in upholding robust and sustainable People-practices. Her current focus lies within the Mamee-Double Decker Group, spanning across Malaysia, Indonesia, and Myanmar. She possesses expertise in various aspects of Human Capital, including performance management, industrial relations, compensation & benefits, and Human Capital-operations.



TS DR MAHALETCHUMY ARUJANAN

*Global Coordinator/ Executive Director
BioTrust-ISAAA/ The Malaysian Biotechnology Information Centre (MABIC)*

Ts Dr Arujanan, a renowned expert in biotechnology and science communication, holds key positions as the Global Coordinator of BioTrust-ISAAA and the Executive Director of the Malaysian Biotechnology Information Centre (MABIC). With a PhD. in science communication and a Master's in Biotechnology from the University of Malaya, along with a Microbiology degree from Universiti Putra Malaysia, she is a trailblazer as the founder of Malaysia's first science newspaper, The Petri Dish, and a co-founder of the Science Media Centre Malaysia. Dr Arujanan's impact extends globally, including pioneering the Asian Short Course on Agribiotechnology, Biosafety Regulations, and Communications (ASCA) and establishing the first science communication training program for Malaysian scientists. She has a diverse portfolio, having initiated the Science Communication Advisory Board under COMSTECH (Pakistan), served as an Adjunct Lecturer at Monash University Malaysia and AIMST University, contributed to multiple university industry advisory panels, and worked as a Biosafety Outreach specialist for UN FAO in Sri Lanka. Her influential recognition includes being listed among the world's top 100 people in biotechnology by Scientific American Worldview 2015 and earning accolades in Women in Biotechnology Law and Regulation in the Biotechnology Law Report (USA) 2015. Dr Arujanan's accolades further include winning the 2010 Third World Academy of Science Regional Prize for Public Understanding of Science for East, Southeast Asia, and the Pacific Region. She actively participates in advisory roles for various organisations, including the Malaysia Board of Technologists (MBOT), Mustafa Science and Technology Foundation (Iran), Alliance for Science (USA), Farming Future Bangladesh, and Genetic Literacy Project (USA). Additionally, she serves on the editorial board of the European Federation of Bioeconomy Journal and the Selangor Bio Advisory Council, offering guidance on bioeconomy development in the state. Her extensive body of work includes published chapters, papers, and articles on science/ biotech communication, bioeconomy, and biotechnology development.

SPEAKERS



MS MALLORY LOONE

Co-founder & Creator of Opportunities
Work Inspires Sdn Bhd

Mallory is the co-founder of Work Inspires, a people engagement and development company, who has worked with many Fortune 500 companies, both locally and abroad, customising for different level of employees. Mallory has also provided keynote sharing for companies like AirAsia, Orsted, HSBC, SP Setia, Unilever, Schneider Electric and many more. Her experiences in the people development scene have earned her the recognition of Malaysia's Most Talented Coach, 2019 by the World HRD Congress, Top 100 LinkedIn Icons to follow in Malaysia by Marketing in Asia, 2020 and was a 4 times TEDx Speaker. Work Inspires is also awarded Employee Engagement Consultancy by HR Vendor award 2022. She continues to contribute to society by mentoring startups and youths. Mallory was also part of the Tulips Movement Council aimed to Inspire and Unleashed Women's and Youth's potential to grow as well as a board of the ASEAN Human Development Organisation Malaysia.

MODERATORS & PANEL MEMBERS



MR JOHN LAU

*Managing Director
Hann Consulting Asia Sdn Bhd*

Known for his unconventional approach in addressing a familiar issue, **John** enjoys facilitating mental-workout discussions that make you reflect, challenge, and reconstruct your assumptions. With more than 20 years of involvement in change management, talent assessment and organisational development across banking, fast-moving consumer goods, pharmaceutical, energy and public services sectors, John is both candid and blunt in expounding the effectiveness of organisational culture. Currently the Managing Director of Hann Consulting Asia, John has designed numerous business simulations, assessment centres and organisational development programs for senior to top management levels.



ENCIK ZAMHARI ZAIDI

*General Manager – Human Capital Business Partner
Unifi Mobile Telekom Malaysia*

Zamhari has had an impressive career transition from Engineering to Human Resources and has been working at Telekom Malaysia for over 15 years. In 2017, he was appointed as the Head of Human Capital Business Partner for the Support Business Division before pursuing his assignment as the Head of Remuneration for Group Human Capital Management in 2020. He is a graduate from the International Islamic University Malaysia, holding a Bachelor's Degree (Hons) in Mechatronics Engineering in 2007. He is also a Certified Professional of the Society for Human Resource Management (SHRM-CP), a Certified Total Remuneration Specialist (CTRS), and a Professional Scrum Product Owner (PSPO). During his tenure, he has been known for driving and leading several initiatives, including those related to Covid-19 employee benefits, the Telekom Malaysia Total Rewards Transformation, Performance Management Framework, certification of ISO for Quality and Environmental Management Systems, development of Competency Framework Structured Training, and improvement of the Customer Satisfaction Index for Telekom Malaysia Wholesale Call Centre. He was named a recipient of the Group CEO Award in 2023, 2021, and 2010, and was inducted into the Kristal Hall of Fame in 2010. Additionally, he has received several awards at his previous division, including Best Executive and Most Promising Talent. In his spare time, Zamhari loves to participate in running competitions, engage in physical exercises at the gymnasium, and share his experiences by giving motivational talks at universities.

MODERATORS & PANEL MEMBERS



PUAN SITI ZUBAIDAH HARON

*Managing Partner
Siti Haron & Partners*

Siti boasts over three decades of extensive experience in human resource, having worked across diverse industries such as manufacturing, retail, global resourcing, education, banking, technology, and more before joining a Malaysian investment holdings company. Her expertise spans both operational and strategic human resource functions, including human capital strategy, corporate culture, communication, social responsibility, and talent management. She holds certifications in personality testing tools, Harrison Assessment, and is a Certified Behaviour Consultant and HRDCorp exempted trainer. Siti is well-versed in HAY job evaluation, e-HRMS project migration, group harmonisation, e-learning systems, and crisis management. She is recognised as an industrial relations and labour law expert, often representing her previous employers in related matters. She is now an accomplished public speaker on human resource topics after starting her public speaking engagement at an international forum hosted by ICLIF in 2008 on 'Experiences from Emerging Markets'. She speaks frequently in public universities addressing MBA students on various topics such as theory versus practices, real experience on change management and relevant change interventions, etc. She is also dedicated to humanitarian efforts while embracing new challenges in Malaysia. Siti's philosophy emphasises learning from both success and failure.



MR ARULKUMAR SINGARAVELOO

*Chief Executive Officer
HR Forum Malaysia Sdn Bhd*

Arul is currently at the helm as the Chief Executive Officer of Malaysia HR Forum, a rapidly expanding HR platform boasting a substantial membership of over 32,500 professionals. Throughout his career, Arul has assumed pivotal roles, including Human Resource General Manager and Human Resource Director (Business Consulting Services), within sizable multinational corporations and publicly listed entities. Arul's professional prowess encompasses a broad spectrum, with specialised knowledge in Industrial Relations, Human Resource Operations, Human Resource Business Partnership, Social Compliance, and the Prevention and Eradication of Forced Labour practices. In addition to his advisory role in human resource restructuring, Arul excels in optimising human resource systems and processes. He has developed a repertoire of tools and methodologies to enhance human resource operations and effectively employs a myriad of tactical strategies to cultivate high-performance human resource teams.

MODERATORS & PANEL MEMBERS



MS WONG MEI WAN

Total Rewards Associate Director – Southeast Asia, Australia & New Zealand
Becton Dickinson (BD) Malaysia

Mei Wan is currently the Total Rewards Associate Director for BD Southeast Asia, Australia, and New Zealand. She has held several human resource roles in the Consulting and Life Sciences industries. With her deep expertise in leading rewards priorities, Mei Wan designs and implements differentiated Total Rewards solutions aligned with the organisation's strategic agenda. She has also led various human resource harmonisation projects within the merger and acquisition space, revamped salary, and incentive structures for major business transformations, implemented flexible benefits program and a holistic well-being program for more than 1,000 headcounts across 6 countries. Mei Wan also started the Women's Initiative Network (WIN) Associate Resource Group for BD Malaysia to empower women to fulfill their career aspirations. As a change enabler with strong business acumen, Mei Wan enjoys navigating organisations through impactful transformations to be more relevant in today's fast changing environment. Mei Wan is passionate in creating a sustainable workforce for everyone to thrive in. She is a believer of personalised, fit for purpose Total Rewards Programs for effective talent attraction and retention.



ENCIK RAJA AHMAD HIDZIR RAJA MUHAMAD

Group Chief People Officer
POS Malaysia Bhd

Raja Ahmad, a distinguished professional in the field of human resources, assumed the role of Group Chief People Officer at Pos Malaysia Berhad in December 2022. His appointment marks a significant milestone for the national postal and parcel service provider, as it seeks to redefine its approach to talent management and employee development. With a wealth of experience spanning various aspects of human resources strategy and development, Raja Ahmad brings a robust and diverse skill set to Pos Malaysia. Prior to joining Pos Malaysia, he served as the Head of Human Resources for Pengurusan Air Selangor Sdn Bhd, where he played an instrumental role in a transformative period for the organisation. Notably, he was part of the team that contributed to the successful conclusion of the water restructuring exercise in Selangor, Kuala Lumpur, and Putrajaya. His ability to navigate complex organisational changes and drive strategic human resource initiatives has been a hallmark of his career. He plays a critical role in shaping the future of Pos Malaysia, focusing on both its employees and customers especially in upholding Pos Malaysia's reputation for trust and connectivity. Raja Ahmad's academic background includes a Bachelor of Management in Finance and Accounting from Universiti Sains Malaysia, underscoring his strong foundation in business and management principles. With his expertise, passion for transformation, and commitment to fostering a positive workplace culture, Raja Ahmad is poised to lead Pos Malaysia into a new era of excellence, reinforcing the organisation's commitment to connecting lives and businesses for a better tomorrow.

MODERATORS & PANEL MEMBERS



DR LOO LEAP HAN

*Head of People
Infinity Logistics & Transport*

With over 22 years of human resource industry experience across manufacturing, infrastructure construction, and healthcare, **Dr Loo** currently serves as the Head of People at Infinity Logistics and Transport (Group), overseeing the organisation's people agenda. His responsibilities encompass crafting people and culture strategies, executing group-wide human resource initiatives, and leveraging expertise in talent acquisition, competency analysis, human resource finance, organisational development, employee engagement, and process enhancement. Dr. Loo's leadership led to accolades such as Top 100 Asia's Best Employer Brands 2019 and Employee Experience Awards 2021 for Best Onboarding Experience. He is been featured in prominent human resource publications, conducted speaking engagements, contributed to magazines, and delivered lectures at educational institutions. Recognised as a top human resource leader, he holds numerous awards including 501 Most Fabulous Global Human Resource Leaders, 40 Most Influential Human Resource Leaders Across Southeast Asia 2022, and Top Most Human Resource Leaders Malaysia 2023. Alongside his practical achievements, Dr. Loo is a respected academic researcher with interests in organisational design, human resource management, ethics, and workplace behaviour, having published extensively in international journals. His academic journey culminated in a PhD in Human Resource Management from the University of Malaya, specialising in strategic human resource, organisational culture, and firm performance.



PUAN SITI AISHAH MD LASSIM

*Managing Director
Verstand Sdn Bhd*

Aishah is a highly experienced Chief People Officer with a remarkable 30-year career spanning diverse industries, including Financial Services, Facilities and Engineering, Energy, Real Estate, and Management Consulting. She is recognised as a visionary People Leader and Talent Curator, renowned for her expertise in shaping people strategies, fostering organisational development, and driving cultural transformations within established Public Listed Companies and corporations. Currently serving as the Managing Director of Verstand Sdn Bhd, a human capital advisory practice she co-founded in 2018, Aishah offers comprehensive solutions in human capital management, change facilitation, process enhancement, and governance, all while considering the vital aspects of environmental, social, and governance (ESG) considerations. Aishah's qualifications include being a Senior Certified Professional from SHRM USA since 2016 and achieving Chartered Fellow status from CIPD UK in 2023. She also contributes to her industry through roles such as Chair of Women in Business for the Malaysia Australia Business Council and as an Industry Advisor for Asia Pacific University and International University of Malaya-Wales.

MODERATORS & PANEL MEMBERS



ENCIK ADZLAN ZAKARIA

*Head Group Performance, Rewards Management & Transaction Centre
FGV Holdings Berhad*

Adzlan is a seasoned professional who currently holds the position of Head of Group Performance and Rewards Management and Transaction Centre at FGV Holdings Berhad. In this role, he is responsible for overseeing the performance and rewards management of 51,000 employees worldwide. With over two decades of experience in the field of Human Resources, Adzlan has honed his expertise in various domains, including total rewards, job evaluation, and talent management. He has worked across diverse industries, including global agri-business, multinational insurance and Takaful, and commercial and investment banks. Adzlan's proficiency extends to several key areas, such as total reward and organisational performance, talent management, leadership development, balanced scorecard, fostering effective organisational culture and engagement, achieving human resource operations excellence, Human Resource governance, merger and acquisition, benefits harmonisation, and leading human resource digital transformation. Notably, Adzlan's innovative investment and reward plan garnered international recognition, earning the "Most Innovative and Creative Plan Design Award" from the Global Equity Organisation (GEO) in the United Kingdom in 2015. Additionally, under his leadership, he orchestrated the winning of other accolades on "Best Company to Work for in Asia" in 2015 and 2017 for the company. Adzlan's impressive career and accomplishments reflect his dedication to advancing human resource practices and contributing to the success of the organisations he serves. His expertise and leadership continue to make a significant impact on the global human resource landscape.



MR NAVAMOGAN MUNIAN

*Vice President, People & Organisation Asia Pacific
Aker Solutions Malaysia*

Navamogan or **Nava** is a Human Resource Leader with experience across Broadcasting, Information Technology, Global Business Services and Energy sector. He is currently the Vice President of People & Organisation, responsible for the Asia Pacific human resource operations of Aker Solutions, delivering strategies on talent management, leadership development and innovating greater employee experience in the region. Nava is SHRM-SCP certified Human Resource Professional. His credentials include AHREP at Ross School of Business, University of Michigan, United States, an MBA from Cardiff Metropolitan University, United Kingdom, Bachelor Degree in Engineering from University of Technology Malaysia and a Post Graduate Diploma in Human Resource Management from MIHRM, Malaysia.

MODERATORS & PANEL MEMBERS



MS ANJALI MENON

*Asia Pacific Human Resources Director
Silbeco Malaysia Sdn Bhd*

Anjali is a seasoned human resource professional with over 18 years of experience across multiple sectors, with proven expertise in leading transformations, talent management, organisation design and development, employee engagement and communication, diversity & inclusion, rewards, and human resource business partners, across multiple countries. Anjali is currently the Asia Pacific Human Resources Director of Sibelco, a 150-year-old minerals company, leading the implementation of the people strategy, policies, and practices for the region to support long-term business needs. Prior to that, she was Human Resource Director for Dutch Lady Milk Industries (FrieslandCampina) for Malaysia wherein among other initiatives she led the people transition for supply chain and commercial function. Till December 2021, Anjali was the Regional Head of Talent Centre of Competence, for Nestlé in Asia Pacific and Sub-Saharan Africa Region, wherein she was leading a multicultural, semi-virtual team delivering talent management, leadership, organisation development, diversity & inclusion, and learning and capability building solutions. Since 2006, Anjali has held various positions in Nestlé, including Corporate People Development and Employee Communications Lead for South Asia, and Change, Organisation Design and Communications Lead for Indochina between 2013 to 2018. Anjali started her professional career as Management Trainee in an Information Technology Services and Consulting firm, Infosys Technologies Ltd. in India in 2005.



MS MONIQUE YONG

*Group Chief Human Resource Officer
Columbia Asia Group of Companies*

Monique, a distinguished human resource professional with a diverse background spanning various industries, demonstrates an unwavering commitment to community engagement. Currently holding the position of Regional Board Member at CMI UK, she utilises her extensive human resource expertise to empower companies in optimising their workforce strategies while simultaneously dedicating herself to mentoring and educating underprivileged B40 youth, nurturing their potential for brighter futures. Monique plays a vital role in the civil defence team, strengthening community safety and resilience during times of crisis. Her illustrious two-decade career in human resource leadership encompasses automation, telecommunications, consultancy, manufacturing, and government-linked corporations, including her current role as Group Chief Human Resource Officer at the Columbia Asia Group of Companies, where she provides strategic human resource leadership and spearheads environmental, social, and governance (ESG) initiatives. Monique's career has spanned diverse cultures and working environments across the Asia Pacific, Middle East, and Africa regions, featuring stints at renowned organisations like Singapore Airlines, McDonald's, Jotun, and the National Equity Board in Malaysia. Her dedication to talent development extends beyond her professional life, as she actively engages in mentoring and training at her alma mater, the University of Southern Queensland, and within the Lean In community, which focuses on advancing women's careers and Diversity, Equity, Inclusion, and Belonging topics. With certifications in human resource development and psychometrics, Monique exemplifies a well-rounded talent development professional, and in addition to her impressive professional accomplishments, she is an experienced master scuba diver instructor, sharing the joy of diving with others.

PROGRAM OVERVIEW

DAY 1 15 NOVEMBER 2023

08:00 am

Registration & Networking Breakfast

09:00 am

Welcome Address by Pat PW Yeoh, Managing Director, PM Resources Sdn Bhd
Bridging the Divide: Cultivating Collaboration and Growth in Malaysia's Multigenerational and Diverse Workforce

09:30 am

Fostering Organisational Success through Inclusive Workforce Strategies in Malaysia

Aims to provide a comprehensive exploration of the Malaysian workforce landscape, focusing on the implications of generational diversity on organisation success. Participants will gain insights into the current composition of the Malaysian workforce and the unique needs and expectations of different generations in the workplace. It will also delve into best practices for creating inclusive work environments that foster employee engagement, well-being, and growth for all employees

Speaker :



MS SHEREEN WILLIAMS
Director People and Culture Technology & Innovation
Standard Chartered Bank Malaysia Bhd

10:30 am

Morning Tea Break & Networking

11:00 am

Panel Dialogue Session 1

Nurturing Inclusivity: Cultivating an Equitable Work Environment in Today's Malaysian Workforce

Through insightful discussions, we will explore strategies and best practices aimed at creating an inclusive workplace in Malaysia. This panel will tackle issues related to diversity, equity, and inclusion, shedding light on how organisations can foster an environment where every employee, regardless of their background, feels valued, respected, and empowered to contribute their best. Attendees can expect to gain valuable insights and actionable takeaways to promote diversity and inclusivity within their own workplaces, ultimately leading to a more harmonious, innovative, and high-performing workforce in Malaysia.

Moderator:

Panel Members:

Panel Members:

Panel Members:



MR JOHN LAU
Managing Director
Hann Consulting Asia Sdn Bhd



MS SHEREEN WILLIAMS
Director People and Culture
Technology & Innovation
Standard Chartered Bank
Malaysia Bhd



PN SITI ZUBAIDAH HARON
Managing Partner
Siti Haron & Partners



ENCIK ZAMHARI ZAIDI
General Manager – Human
Capital Business Partner
Unifi Mobile Telekom
Malaysia

12:30 pm

Networking Lunch

PROGRAM OVERVIEW

02:30 pm

Cultivating Effective Communication and Sustainable Employee Engagement Across Generations

Brings together two crucial aspects of workforce management, that is, effective communication and sustainable employee engagement, while considering the diverse needs and preferences of different generations. Attendees will explore strategies for navigating communication channels to bridge the generation gap, encompassing face-to-face interactions, email, instant messaging, and social media. Additionally, we will look into methods to enhance employee engagement and retention by addressing diverse motivational factors, recognition approaches, compensation and benefits, and career development opportunities. Participants will gain comprehensive insights and actionable strategies to cultivate effective communication practices and foster sustainable employee engagement across all generations within their organisations.

Speaker :



MR ZENAS KOK
Chief People Officer
Mamee-Double Decker (M) Sdn Bhd

Speaker :



MS LAI WAI KEE
Human Resource Business Partner
Mamee-Double Decker (M) Sdn Bhd

03:30 pm

Afternoon Tea Break & Networking

04:00 pm

Panel Dialogue Session 2

Unlocking Engagement and Retention: A Journey through Effective Communication Channels in the Modern Workplace

This insightful conversation will explore the critical role that communication plays in employee engagement and retention. The panel will delve into the use of various communication channels, both traditional and digital, to connect with a diverse workforce, foster meaningful interactions, and promote a sense of belonging. Attendees can expect to gain valuable insights into how strategic communication can enhance employee engagement, reduce turnover, and create a more vibrant and loyal workforce in today's rapidly evolving workplace landscape.

Moderator:



MR ARULKUMAR SINGARAVELOO
Chief Executive Officer
HR Forum Malaysia Sdn Bhd

Panel Member :



MR ZENAS KOK
Chief People Officer
Mamee-Double Decker (M) Sdn Bhd

Panel Member :



ENCIK RAJA AHMAD HIDZIR RAJA MUHAMAD
Group Chief People Officer
POS Malaysia Bhd

Panel Member :



MS WONG MEI WAN
Total Rewards Associate Director – Southeast Asia, Australia & New Zealand
Becton Dickinson (BD) Malaysia

05:30 pm

End of Conference Day 1

PROGRAM OVERVIEW

DAY 2 16 NOVEMBER 2023

08:00 am

Registration & Networking Breakfast

09:00 am

Striking the Balance by Navigating Work and Life Demands with Success

Promises to offer a deep dive into the ever-changing landscape of work-life balance, addressing the evolving expectations and priorities of individuals from various generations. Attendees can anticipate gaining valuable insights into the differing perspectives on work-life harmony, flexibility, and professional growth among generations. Moreover, the presentation will unveil effective strategies to foster inclusivity within the workplace, accommodating the diverse needs of employees across generational lines. By the end of this session, participants will be equipped with actionable knowledge and best practices to cultivate a more inclusive, flexible, and supportive work environment that resonates with and empowers individuals from all age groups.

Speaker :



TS DR MAHALECHUMY ARUJANAN

Global Coordinator/ Executive Director

BioTrust-ISAAA/ The Malaysian Biotechnology Information Centre (MABIC) Sdn Bhd

10:00 am

Morning Tea Break & Networking

10:30 am

Panel Dialogue Session 3

Harmonising Work and Life: Achieving Optimal Balance in Today's Demanding Landscape

This dialogue will provide a comprehensive exploration of the evolving dynamics of work-life balance across different generations. Panel members will share valuable insights into the varying expectations and priorities related to work-life balance, flexibility, and professional development among different age groups. Moreover, the discussion will delve into practical strategies and best practices aimed at creating a more inclusive work environment that accommodates the diverse needs and aspirations of employees from various generational backgrounds. This panel promises to equip attendees with actionable knowledge to foster a workplace culture that not only supports work-life harmony but also leverages the unique strengths of each generation, ultimately leading to a more engaged and productive workforce in today's demanding professional landscape.

Moderator:

Panel Member :

Panel Member :

Panel Member :



DR LOO LEAP HAN

*Head of People
Infinity Logistics &
Transport*



TS DR MAHALECHUMY ARUJANAN

*Global Coordinator/
Executive Director
BioTrust-ISAAA/ The
Malaysian Biotechnology
Information Centre (MABIC)
Sdn Bhd*



ENCIK ADZLAN ZAKARIA

*Head Group Performance,
Rewards Management &
Transaction Centre
FGV Holdings Berhad*



PUAN SITI AISHAH MD LASSIM

*Managing Director
Verstand Sdn Bhd*

12:00 pm

Networking Lunch

PROGRAM OVERVIEW

02:00 pm

Navigating Generational Dynamics and Future-proofing Talents with Strategies for an Agile Workforce Development

Offers a holistic approach to talent development and future-proofing the workforce by exploring the intersection of generational dynamics and emerging trends. Participants will gain valuable insights into strategies for identifying and developing talent across generations, ensuring a smooth transition of leadership, and preserving institutional knowledge. Additionally, we will examine the impact of emerging trends, such as remote work, the gig economy, and AI integration, on the workforce and discuss ways to adapt organisational practices to meet future challenges. Attendees will leave equipped with actionable strategies for an agile workforce development and future-proofing their organisations in an ever-changing landscape.

Speaker :



MS MALLORY LOONE

*Co-founder & Creator of Opportunities
Work Inspires Sdn Bhd*

03:00 pm

Afternoon Tea Break & Networking

03:30 pm

Panel Dialogue Session 4

Securing the Future: Cultivating Talent and Ensuring Workforce Continuity through Strategic Succession Planning

This discussion is set to be an illuminating conversation exploring the critical role of succession planning in organisational sustainability. Panel members will share valuable insights, expertise, and real-world experiences in the realm of succession planning, shedding light on best practices and effective strategies to identify, nurture, and prepare the next generation of leaders within an organisation. Attendees can anticipate gaining a deeper understanding of how proactive succession planning can mitigate risks, secure long-term stability, and foster a culture of talent development, especially for those looking to fortify their organisations against future uncertainties by strategically cultivating talent and ensuring a seamless transition of leadership.

Moderator:

Panel Member :

Panel Member :

Panel Member :



MS MALLORY LOONE
*Co-founder & Creator of Opportunities
Work Inspires Sdn Bhd*



MS ANJALI MENON
*Asia Pacific Human Resources Director
Silbeco Malaysia Sdn Bhd*



MS MONIQUE YONG
*Group Chief Human Resource Officer
Columbia Asia Group of Companies*



MR NAVAMOGAN MUNIAN
*Vice President, People & Organisation Asia Pacific
Aker Solutions Malaysia*

05:00 pm

PM Resources' 25th Anniversary Cake Cutting Ceremony

05:30 pm

End of Conference Day 2

**The organiser reserves the right to amend the content, speakers, panel members and timing of the program in the best interest of the conference*

REGISTRATION

CONFERENCE PASS

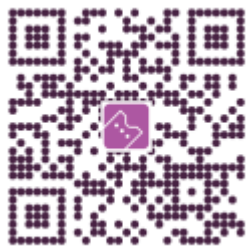
INDIVIDUAL
RM 2,500.00

per person
(including SST & Handling Charges)

CONFERENCE PASS

GROUP DEAL
RM 2,200.00

per person
minimum 2 participants
(including SST & Handling Charges)



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*For more information or registration assistance,
contact us via*

☎️ (603) 8966 3677
✉️ training@pm-resources.com